



CANADIAN CATTLE IDENTIFICATION AGENCY ANNOUNCES NEW HEAD OFFICE LOCATION

FOR IMMEDIATE RELEASE

July 13, 2015

Calgary, A.B. – [Canadian Cattle Identification Agency](http://canadaid.ca) (CCIA) is pleased to announce its new head office location in Calgary as of July 27, 2015.

The head office of Canadian Cattle Identification Agency is moving from its current location on 7th Street to its new home within the same city quadrant at 7646 – 8 Street N.E., Calgary, Alberta, Canada T2E 8X4.

“The building in which CCIA head office is located was sold in November 2014. After investigating and evaluating a variety of options to relocate, we are happy to conclude CCIA’s new head office location rationalizes the square footage needs of the organization while reducing the overall office space cost per year,” affirms General Manager Anne Brunet-Burgess. “The new office meets the needs of our dynamic team in an easy-to-access, meeting-friendly location with ample parking – a rare find in Calgary.”

CCIA’s head office relocation begins on July 23, 2015. Though head office will be closed to visitors on July 24th, full Call Centre and technical support services will be available 7 a.m. to 3 p.m. MDT from Monday to Friday during the move by toll-free telephone at 1-877-909-2333 and email at info@canadaid.ca. The Call Centre team offers the following complimentary services and/or support:

- Account information updates;
- Age verification data entry and birth certificate generation;
- Information delivery on cattle movement and export;
- Information delivery on approved radio frequency identification (RFID) tags, readers, livestock traceability rebates and industry research, CLTS database-user training as well as
- Tag order desk services and customized-program assistance to suit value chain member needs.

CCIA head office will re-open fully at 7646 – 8 Street N.E. Calgary at 7 a.m. MDT, July 27, 2015.

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[Canadian Cattle Identification Agency](http://canadaid.ca) is a not-for-profit, industry-initiated and led organization incorporated to establish a national beef and dairy cattle, bison and sheep identification program to support efficient trace back and containment of serious animal health and food safety concerns in the Canadian herd. The agency is led by a board of directors made up of representatives from all sectors of the livestock industry and it manages the [Canadian Livestock Tracking System](http://canadaid.ca) (CLTS) database, which is a trace-back system that maintains approved radio frequency identification (RFID) tag information. The CLTS database allows producers to record tag information pertaining to the three pillars of traceability (i.e., animal identification, premises identification and movement), as well as value-added information (e.g., age verification).

For more information or media contact:
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